

10/14/09

Dear Daphna and Ari,

Your company did a fantastic job cleaning the grout and tiles in our house.

You will remember it was a large job. It was done to our overwhelming satisfaction. You also should recall that even though we were sceptical, we checked several references and we were still hesitant on using your company.

You were correct when you said your men would do a terrific job and that we would be very satisfied. Indeed, we were very satisfied both with the price and quality of the job.

Again, thanks and we will recommend Universal Tile and Marble Restoration.

Sincerely,
Drs. Adrienne and Richard Jayman
10811 Boca Woods Lane
Boca Raton, Fla.
33428